

Re: Covid-19 PCR Testing

Dear Valued Patients,

First and foremost, Quality Laboratory Services wishes for you and your family to stay safe during these trying times. We are sending this letter to ensure you that all Covid-19 PCR testing that our lab performs will be charged to your insurance with no cost-sharing to you at all such as copays, deductibles or coinsurances. If you do not have insurance, we will bill the Government's Cares Act, which has been implemented to ensure Covid-19 testing for all during this pandemic. If you have no insurance, we will use the Driver License or Social Security number provided by you upon testing to bill the Cares Act.

If insurance is given, we bill your insurance company for Covid-19 high throughput testing performed as well as the collection of the nasal swab specimen. **Your insurance may process the claim correctly the first time around, however, you may notice multiple explanations of benefits (EOB) from your insurance due to partial payment of services. Do not be alarmed. An EOB from your insurance is NOT A BILL.**

Also, some insurance(s) send payment to the patient (you) directly. If you receive a check for Covid-19 testing you can either endorse the back of the check and send it to the lab (*see lab address below*) or deposit the check and call the lab to make a payment by credit card with no extra charge. A receipt will be processed for your records.

Again, there will be NO OUT OF POCKET CHARGE to any patient having a Covid-19 PCR test. If you have any questions feel free to call our billing department 908-686-2300.

Thank you,

Dominic Kurtyan

Managing Member Quality Laboratory Services

Quote: "The Safety of people shall be the highest law." *Marcus Tullius Cicero, Roman philosopher born in 106 BC*